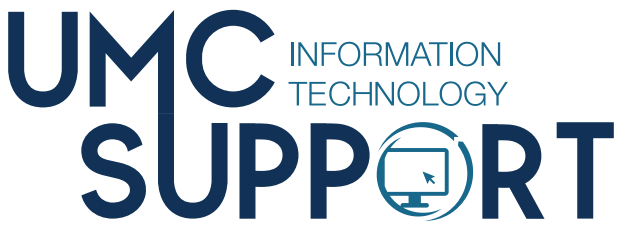


UNDERSTANDING INTERNET-BASED PHONES



Internet-based phones are technology that can save your ministry money by only having to manage one network instead of two. A Voice Over Internet Protocol (VoIP) phone or Internet Protocol (IP) phone uses voice over IP technologies for placing and transmitting telephone calls over an IP network instead of the traditional public switched telephone network. Use your internet for more than one service!

GLOSSARY



Voice Over Internet Protocol (VoIP)

A mechanism of delivering voice and media data – such as faxes, calls, texts, or video – over an internet protocol (IP) network rather than a public switched telephone network



Internet Protocol

A method (or protocol) by which data is sent from one computer to another on the internet



Public Switched Telephone Network

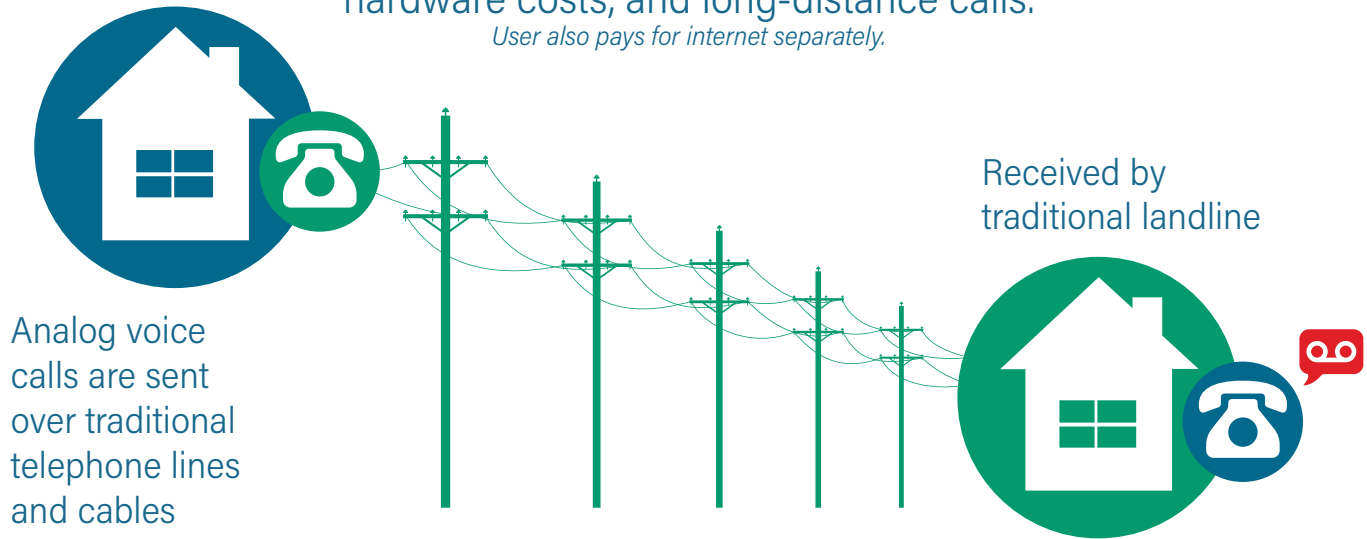
The aggregate of the world's circuit-switched telephone networks operated by national, regional, or local telephone operations that send analog calls through telephone lines

HOW TODAY'S PHONES WORK

TRADITIONAL CIRCUIT-SWITCHED PHONES

Costs include phone service with multiple lines, hardware costs, and long-distance calls.

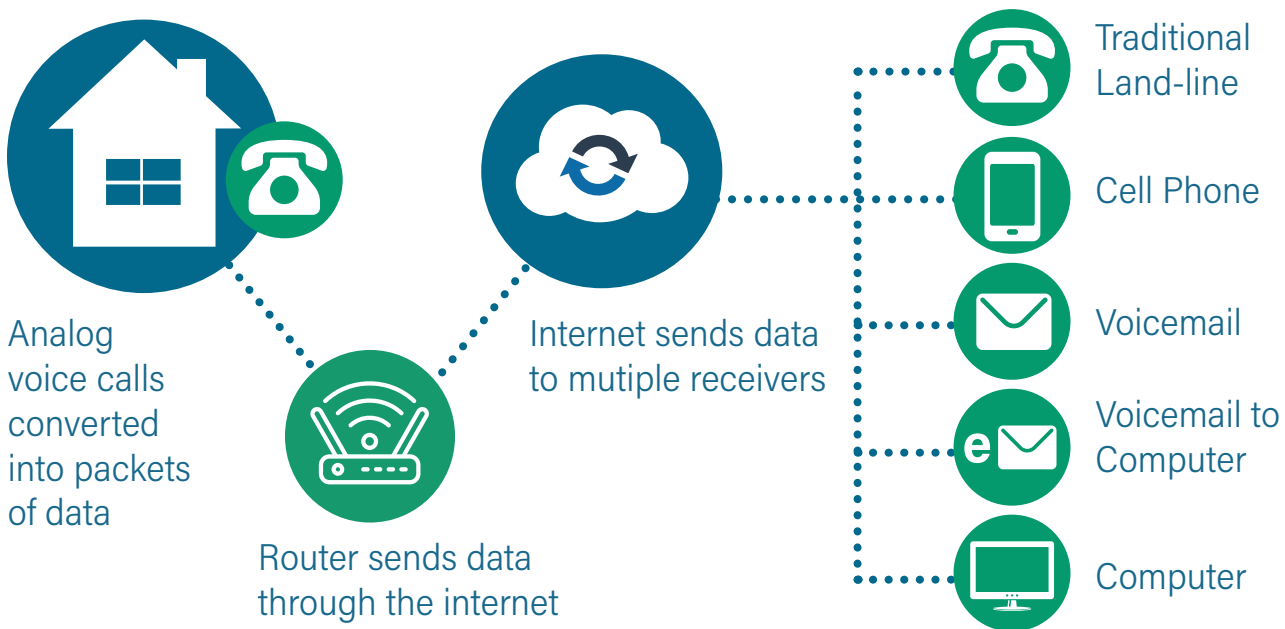
User also pays for internet separately.



VOICE-OVER INTERNET PROTOCOL

User pays a small monthly fee for VoIP service with long-distance, voicemail, voicemail-to-email, and computer-to-computer calling included.

User also pays for internet separately.



GCFA's Unified Communications encompasses an entire suite of mobility solutions, unified messaging/voicemail features, and communication services. GCFA employs certified staff with experience in VoIP phone system installations and implementations. Highlights include:

- Unified messaging offers voicemail flexibility and options beyond the base voicemail functionality, including voicemail to email, integration with Microsoft Exchange, and the ability to check multiple voicemail boxes from a single unified mailbox.
- Video conferencing integration and desktop instant messaging.
- Online training tutorials to help your employees learn the system details at their own pace.

CALL (866) 367-4232 TODAY AND PUT YOUR INTERNET TO WORK FOR YOU!



Contact us at ConnectionalRelations@gcfa.org for all the Information Technology needs of your ministry.