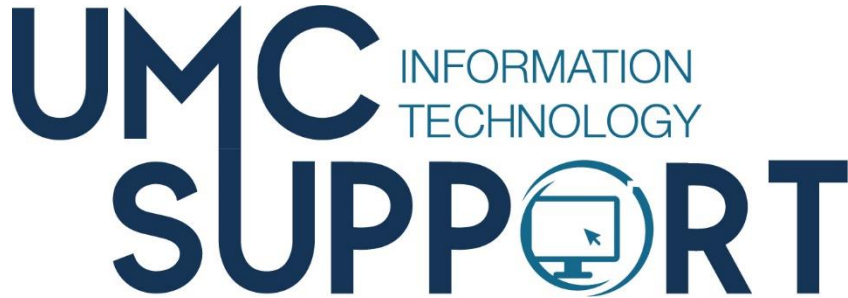


Information Technology

IT Shared Services

IT Shared Services

Our Ministry



- Provide the technology and support functions of an IT department so organizations within the Church can focus on their core ministry.
- Leverage economies of scale to pass on volume discounts to organizations in the connection.
- Combine specific knowledge of the United Methodist Church structure along with enterprise level technical expertise to provide relevant products and services.

IT Shared Services

Email Security Training

- What are the risks?
- Proactive method of prevention
- Solutions

KnowB4

Global Learning Systems

Barracuda PhishLine

TerraNova Security



IT Shared Services

Security

- Spam and Phishing Protection

ProofPoint

Office 365

Google Mail

- Web Content Filtering

Firewall options

Cisco Umbrella

- Automate

Security Policies

Password Policies

Multi-factor Authentication

Mobile Device Security

- Options

Office 365

Google Mail Suite

IT Shared Services

Workstation Security

- Educate your users
- Automation Options

Managed Services

Windows Update

Other products

Desktop Central

InTune

Jamf – Apple Only

- Anti Virus Software

Pattern Based

AI enabled/NextGen

- Third Party Patching?

Adobe Reader

Flash

Firefox

Chrome

iTunes

IT Shared Services

Business Continuity/Disaster Recovery



- What does this include?
 - Technology
 - Daily Business Processes
 - Effective Communication
- Solutions
 - Backups
 - Work from home capability
 - Call Trees/Communication Plan
- Practice

IT Shared Services

How can we help?

- Computer, Server, and Network Support/Automation
- Email System Migration and Management
- Backup for Servers, Workstations, and Cloud Resources
- Hosted Phone System
- Security Services
- Hardware and Software Sales
- Audio/Video Consulting, Design and Sales
- Microsoft Dynamics Great Plains – Hosting and Consulting
- Financial Reporting Services
- Cloud/IAAS – Server or Application Hosting – Migration Assistance

IT Shared Services

Our Team

- Support Center
 - Help Desk Administrators
 - Senior Help Desk Administrator
 - Help Desk Lead
- Engineering
 - Network Engineer
 - Systems Engineer
 - Implementations Engineer
- Consulting
 - Audio Video Consultant
 - Financial ERP Consultant
 - Report Designer and Data Analyst
 - Telephony Consulting



UMC SUPPORT



FINANCE & ADMINISTRATION

General Council on Finance and Administration

THE UNITED METHODIST CHURCH

CONTACT



1 Music Circle N, Nashville, TN



615-916-2729



jwinchester@gcfa.org

jgivens@gcfa.org



<https://www.gcfa.org/services/technology-and-av-services/>